



Dear Patients,

With Christmas fast approaching, and the end of 2022 almost here, we would like to update you all on the practice news for the coming months.

Christmas and New Year's Hours

We will be closed on the following public holidays:

Monday 26th December 2022

Tuesday 27th December 2022

Monday 2nd January 2023

Tuesday 3rd January 2023

For the two weeks beginning Wednesday 28th December, we will be running **duty doctor** appointments and will be walk in only. If you have any respiratory symptoms on any of these days, please phone reception on 07 573 95 11 prior to arriving at medical centre. Our usual schedule will return on Monday 9th January. If you are requiring repeat prescriptions, please let us know well in advance, and if you are needing medical care on the above dates, Accident and Emergency on 2nd Ave will be open for walk in clinics only.

Patient Portal

Recently our portal has gone through an update, our portal allows patients to book appointments, see results and care plans and request repeat prescriptions. Please contact reception via email, tepuke.admin@raphs.org.nz after Monday 9th January 2023 and we will send you further details on how to access this. All patients who have previously had access will need to reregister, we apologise for the inconvenience with this.

Staff Changes

At the end of this year, Dr Brooke Vosper will be leaving us for maternity leave, we are delighted for her and her family for their news. We will also be saying good bye to Dr Russell Eggleton, who is relocating to Auckland after being with us for the past year. We will be joined by two new experienced Doctors in January 2023, Dr Brynn Ong and Dr Cheryl Pittar.

Ear Clinic

We are also delighted to reopen our ear clinic, with appointments bookable each Tuesday going forward. We are equipped with an ear microscope for ear suction and wax removal by a trained ear health nurse, Sarah Audley who can inspect the ear canal and remove any obstructions. People who wear hearing aids require regular check-ups as wax builds up and reduces the effectiveness of the aids. If hearing aids are covered by ACC then suctioning is at a reduced cost. If medication for ears is required, Doctors are available to provide the necessary prescription while you attend the consultation, at no extra charge.

Unichem Pharmacy

Unfortunately the Unichem Pharmacy attached to the medical centred remains closed until further notice. All prescriptions which are requested to be sent there, will be automatically sent to Life Pharmacy on Jellicoe Street, we do apologise for the inconvenience with this.

New Practice Manager

For those who have not been to see us recently, we have farewelled Jan, who has been with the practice for the last 34 years. We want to say thank you for all your hard work and wish you a happy retirement. We do welcome Chris Fyfe to our practice as our new Practice Manager. He has come from a similar role in Rotorua and is looking forward to meeting all our patients soon.

The team at Te Puke Medical Centre would like to wish all our patients a very Happy Christmas, and thank you all for your support for our team and practice this year.